



Announcement

In continuance of the The Hellenic Bank Association's press release, we inform you in regards to the transactions that can not be conducted in our branches as from Tuesday, March 24 2020, following the imposition of the measure to temporarily restrict the circulation of citizens to counter the risk of COVID-19 Coronavirus spread.

As a result, we enhance measures to safeguard bank staff and customers following the imposition of the temporary restrictive measure of the circulation of the citizens in order to curb COVID-19 Coronavirus.

For this reason, we would like to inform you that as of Tuesday, March 24, 2020, the following transactions will not be made with physical presence in branches:

1. Cash withdrawals of up to €400 are made exclusively using the debit card at ATMs.
2. Cash deposits of up to €1,000 are made at HSBC ATMs using a debit card.
3. Payments of third party bills (public, energy, water, telephone, pay-TV, insurance, etc.) are paid through online / mobile banking. Bill payments in cash will not be served over the branch teller counters.
4. Deposit Accounts updates (on transactions and balances) will be made through online / mobile banking or HSBC ATMs. Savings booklet updates will not be made on the Branch Network.

We would like to remind you that you may use our alternative digital channels (Online Banking and mobile Banking) and our Phone banking (801 801 4722), the HSBC debit and credit cards and our ATM network to carry out your daily transactions.

Thank you in advance for your understanding and cooperation.