

## Prize Competition Entry Terms

1. Retail customers of HSBC who will use the Mobile Banking app for the first time during the time period of 19 April 2021 – 18 July 2021, are entitled to participate in the prize competition (retail customers who have made use of the app from 19 October 2020 - 18 April 2021 are exempted therefrom). The participants in the prize competition must be residents in Greece and must have attained the age of 18 years. Exempted from the participation or the prize draw are those who work under employment status in HSBC or its associated companies, as well as the spouses and first - degree relatives thereof.
2. A prize draw will take place on 26<sup>th</sup> of July 2021 at 14:00 at the head offices of the company HSBC Continental Europe, Greece 109-111 Mesogion Avenue, before the Athens Public Notary, Maria Eleni Kourtesi or her legal deputy, as well as before representatives of HSBC. Three (3) prize winners and three (3) reserve prize winners will be extracted from the ballot box. For any information with respect to the prize competition and /or the prize draw the interested parties may contact with HSBC customer service call center, at the following number: 801 11 71717.
3. First of all, 3 phone devices SMARTPHONE SAMSUNG GALAXY Z FOLD2 will be drawn at the prize competition. Subsequently, 3 reserve winners will be drawn, to whom the prizes will be allocated in case those are not received by the initial winners. The winners of the draw will receive their prize after checking in accordance with the Bank's regulatory framework. The offered prizes are personal and concern only the winners; these prizes are not exchangeable with cash or other offers. The prize draw winners will be informed within 15 days following the prize draw. Prizes are being received by the lucky winners or a duly authorized person on presentation of an identity card or any other document proving their identity and the respective written authorization, being lawfully certified. Without prejudice to the provisions of clause 6 below, in case any initial winner from the prize draw does not receive his prize within two months from the relevant oral notification, then HSBC is released from any of its relevant obligation towards any winner, the offered prize is cancelled and thus, it is not allocated.
4. The winners from the prize draw must promptly inform HSBC, at the telephone number mentioned under clause 2 above, regarding the acceptance or not of the offered prize. In case the winner refuses to accept the offered prize, or upon expiry of the above time-limit, or in case it is found that the participation and/or prize draw requirements have not been fulfilled, the offered prize is cancelled and thus it will not be allocated.
5. HSBC is not responsible for any defects of the offered prize.
6. HSBC, in its sole discretion, reserves the right to cancel any participation considered to breach the official terms and conditions of the prize draw or harms the fair and unbiased conducting of the competition.
7. HSBC is entitled at any time to recall or postpone or cancel the competition or the prize draw and modify any of its terms, promptly informing the public by any means that is considered appropriate.