

## Most Common Internet Banking Error Messages and Resolutions

Error code	Message	Resolution
P05	Your Username/Internet Banking ID and/or Password is incorrect	Please enter valid credentials for memorable answer and password
P43	Your instruction cannot be processed	If this error persists, please contact us for assistance on +30 210 696 2000
P70	Your accounts cannot be accessed at this time	If this error persists, please contact us for assistance on +30 210 696 2000
PD7	The amount specified exceeds your daily limit	Please enter a smaller amount; otherwise you may contact us so that you may increase your daily limit
PF5	You have not set up any saved transfers or bill payees	For bill payees, please go to add payee before making a bill payment. In the case of saved transfers, please effect a different selection, otherwise you have no saved transfers in your account
PG6	There are no historic transactions for this account	Please try filtering with a different date period; otherwise there may be no transactions to report
PH1	You have entered an invalid account number for the payee	Please check the account number and try again
P09	We are unable to register you with your HSBC Credit Card number	If this error persists, please contact us for assistance on +30 210 696 2000
PM1	Your instruction cannot be processed	If this error persists, please contact us for assistance on +30 210 696 2000

This is not a complete list but contains only the most commonly queried messages.

For guidance on other reference codes, please call us on +30 210 696 2000 for assistance.